IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Lavorgna et al.

Art Unit: 3629

Serial No.: 09/873,815

Examiner: Tan D. Nguyen

Filed: June 4, 2001

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For: SYSTEMS A

SYSTEMS AND METHODS FOR MANAGING BUSINESS

METRICS

:

AMENDMENT AFTER FINAL

Mail stop: RCE Commissioner for Patents P.O. Box 1450 Arlington, VA 22313

Sir:

In response to the Office Action dated July 11, 2007 and made final, please amend the above-identified patent application as follows: